



New Year's Eve Security Deposit

For New Year's Eve bookings, a security deposit payment of £100 is a condition of the booking, & will be charged on check in. We appreciate that this is an extra requirement. This policy is being implemented due to past incidents, & by doing so, aims to pre-empt issues & ensure a pleasant time for guests & our team.

The deposit is payable by credit card or debit card (not cash) on check in. It will be held to cover any unpaid charges or damage to the room / hotel premises, or for any additional cleaning required. The full deposit will be fully refunded within 1 day of departure, if no deductions apply. If a charge is made, the hotel reserves the right to charge the card provided. (Deductions will be made for property damage, excessive deep cleaning requirements, & policy violations, ie smoking or vaping. The guest is financially responsible for any damages that exceed the deposit amount of £100.)

We are unable to accept walk in guests without a booking on New Years Eve.

Right to Refuse Policy - The hotel will not honour a room booking if the guest appears unable/ unwilling to pay, or is not in a fit state to be received. OR, if the hotel believes the guest to be under the influence of alcohol/drugs, &/or we have reasonable grounds to believe that the guest will be a nuisance to other guests. Unauthorised & unregistered guests are not permitted, & will also result in the forfeiture of the deposit.